

The Sybase Server Health Check is a carefully crafted program designed to review the efficiency as well as effectiveness of a Sybase Server-based computing environment. The efficiency of the system is evaluated by determining the extent to which the Sybase Server products have been utilized; essentially, is the system “firing on all cylinders”?

The *efficiency* of a system takes into consideration issues such as:

- Is the database and operating system properly tuned?
- Are there sufficient hardware resources for the various applications?
- Have schemas been normalized or denormalized where appropriate?
- Have the proper indexes been created?
- Are critical administrative utilities run regularly?
- Does the staff have the requisite skills needed to maintain an efficient system?

In a complex computing environment, the extent to which these and other issues are addressed will affect the overall efficiency and effectiveness of the systems in place. The Sybase Server Health Check addresses these issues of efficiency and effectiveness by having a skilled Sybase engineer assess your Sybase Server-based computing environment over a one to five day period.

## Ideal System Performance

To achieve the optimal performance for a given system one must ensure the optimal performance of each component of the system. The components addressed in this performance analysis are:

- Hardware utilization including CPU, I/O, Memory
- Operating System Configuration
- Sybase Server installation and configuration
- Client authentication and connection resolution
- Application Implementation
- Operations and Maintenance including backup, recovery, consistency checks and others.

Each of these components is critically important to the optimal performance of the overall system.

### What We Do

Access the performance, stability, and availability of your Sybase Server-based systems

### What You Get

Documented recommendations relating to performance, stability and availability of your Sybase Server-based system and also, if desired, the Xtivia expertise to apply them

### What You Save

Time, money and headaches

### What You Achieve

Increased performance, maximized availability, boosted productivity and peace of mind

## XTIVIA

Xtivia's team of Sybase Server specialists have helped clients of all sizes that were faced with finding qualified resources in the areas of database administration, management, performance tuning, development and maintenance services. Xtivia has been successfully providing Database Consulting and its Virtual-DBA Remote DBA Services to clients of all sizes for several years.

The following are some of the issues related to each system component.

### Hardware Resources:

The Sybase Server relies primarily on three hardware subsystems for efficient performance – CPU, Memory, and I/O.

A well-architected system will show optimal CPU utilization. Excessive consumption of CPU by sessions or processes could be indicative of a larger problem.

The I/O subsystem of the Sybase Server is certainly critical to the performance of the database and applications. Ideally, the disks in the storage system should respond in a manner such that there will be no queues forming on those disks. Additionally, to maximize the decision support system of your Sybase Server, the I/O patterns will be analyzed for bottlenecks and limitations. I/O configuration is the most flexible of the resources, since the database and system administrators can easily work together to balance the I/O load across all available resources. The objective is to eliminate bottlenecks and sustain throughput for the life of the database server.

A large server may contain several gigabytes of main memory. The use of that memory has to be carefully allocated among the critical functions of the server – applications, database, and operating system. The goal is to have ample free memory to meet the peak demands of the workload, optimally tune OS memory-specific parameters where applicable, and dedicate a tunable chunk to the Sybase database and its many memory structures.

## Operating System:

A Sybase Server deployed on a Microsoft Windows platform behaves in a different fashion than on a Unix environment. Both operating systems must be closely examined and tuned to optimally support a Sybase database deployment. In both situations, the memory options and other Sybase database parameters must be tuned within the context of the respective operating system.

## Sybase Database Server:

There are numerous items that relate to overall database performance, such as the use of indexes, table fragmentation and I/O balance, optimizer statistics, parameter settings, transaction logging, database layout, session activity, cache utilizations, locks, deadlocks, and others. These areas will be extensively investigated and each component of the analysis will be detailed in the report that is delivered at the completion of the service.

## Client Communications:

There are several optimizations available for connecting to the database server. These will be evaluated for appropriateness in the environment. Additionally, if clients are connecting to Sybase database with older version of the client software, there is tremendous opportunity for performance improvement through client library upgrades.

## Application Implementation:

Database applications can often be enhanced through techniques that have been introduced since the application was originally designed. A discussion with the application developers will aid the DBA in making recommendations for improving the application.

**While the above analysis strives to leverage hardware and software to its fullest potential, this area of the assessment strives to provide operational stability to the environment. Looking at batch jobs, backup and recovery strategies, logging and strategies, upgrade strategies, and test platform capability will enable the DBA to provide recommendations for improving up time of the environment.**

**During the Performance Analysis, you will provide access to pertinent systems and key personnel to ensure a thorough and productive assessment. Key individuals within the environment will be the DBA, the System Administrator, the Application Team Leader, and others identified as subject matter experts.**

## XTIVIA

For more information on how Xtivia can help your organization better manage its IT services, please contact an office near you or visit our web site at [www.Xtivia.com](http://www.Xtivia.com).

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